

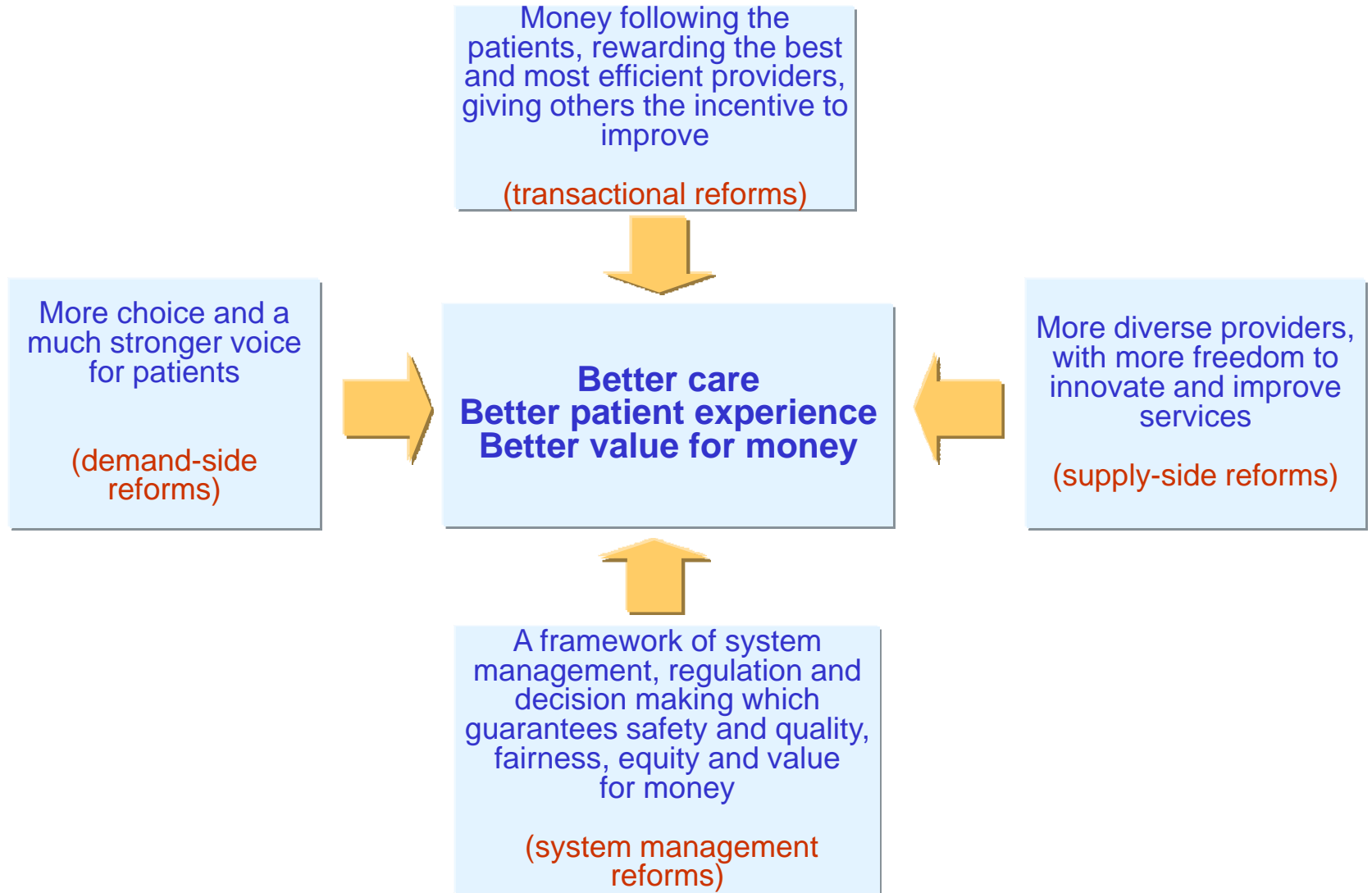


**International Summit
on
Direct Access and Advanced Practice
in
Physical Therapy**
Policy, Leadership and Development

Washington
October 2009

Shelagh Morris
Allied Health Professions Officer

System reform



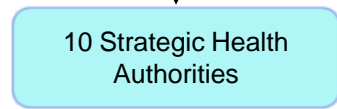
Structural reform

- Sets national standards, policy and priority for the NHS
- Performance manages SHAs

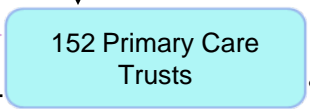
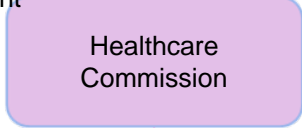


- Authorises and monitors Foundation Trusts (FTs) to ensure compliance to terms of authorisation including financial duties
- Intervenes if FTs breach terms of authorisation or appear likely to

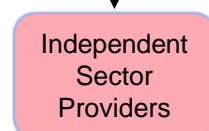
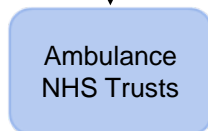
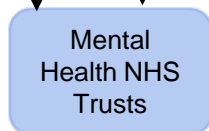
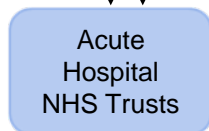
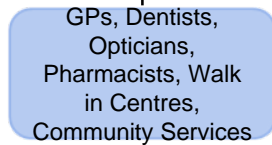
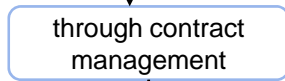
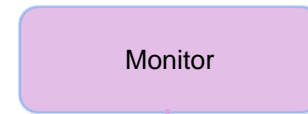
- Measures and aim to improve the quality of healthcare through inspection and assessment



- Lead local planning exercises to ensure that national priorities are met within resources
- Performance manage PCTs and non FT NHS trusts



- Secure provision of services to meet local needs and national & local priorities
- Manage contracts to ensure services are delivered to standard



Strategic Health Authorities

AHPs transforming health and social care



Shifting the balance of power

Government



Public

The 'quality journey'

1

Building capacity in the system

- NHS Plan saw greatest investment in the history of the NHS
- More clinicians, better facilities

2

Introducing the reforms

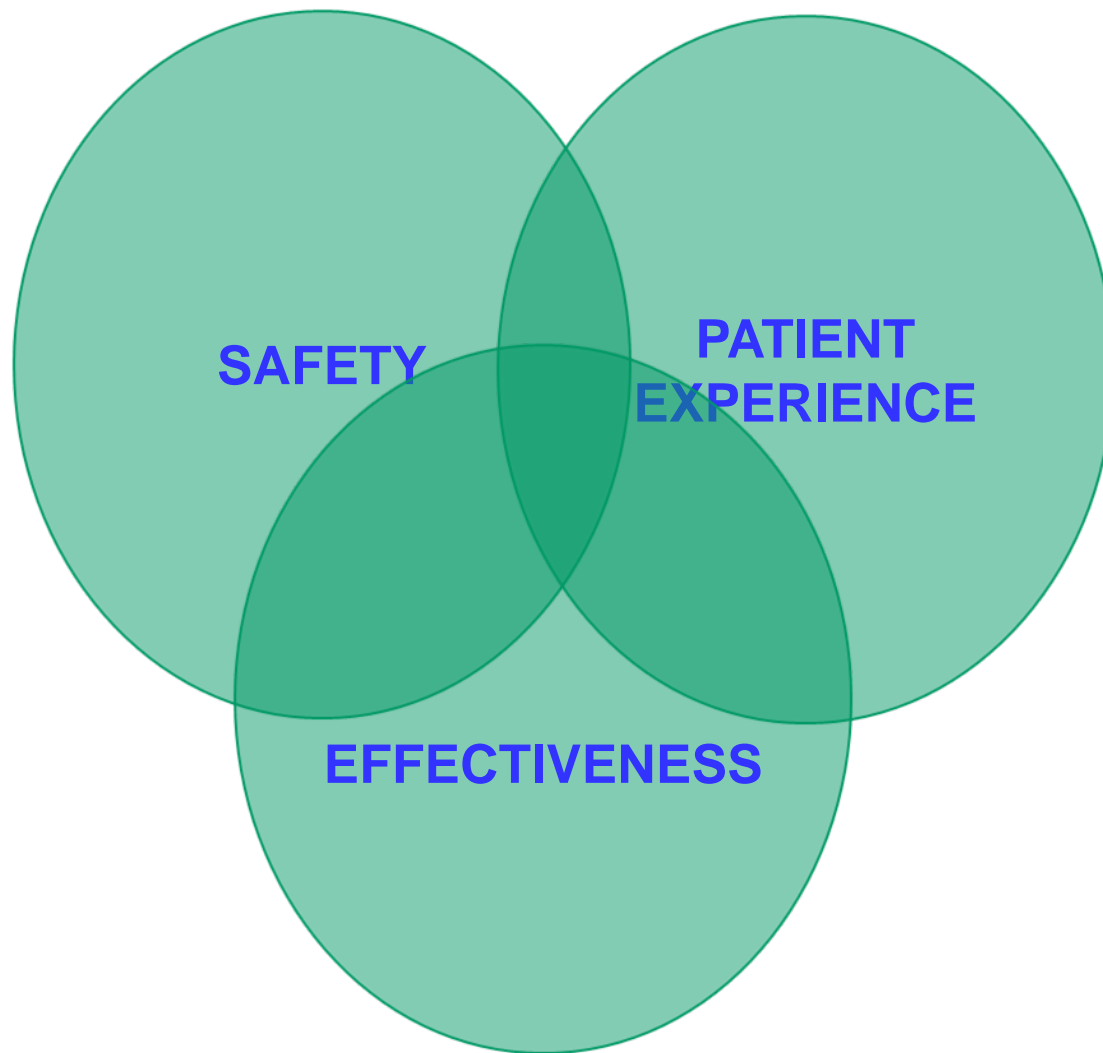
- Patient choice and payment by results
- Foundation trusts
- Stronger commissioning

3

High quality care for all

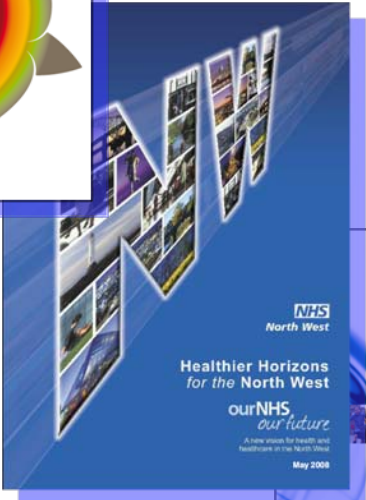
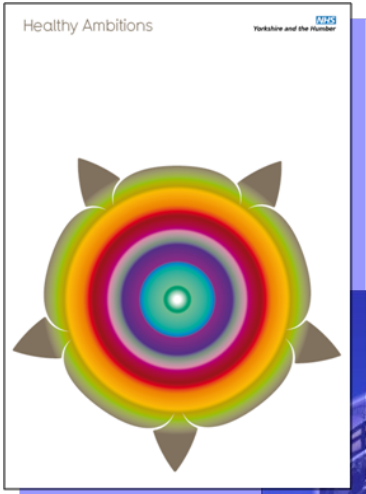
- NHS Next Stage Review local clinical visions, national enabling report and NHS Constitution

A definition for Quality - the three domains



Next Stage Review

AHPs transforming health and social care



Transforming Community Services

Significantly improve community services so that they can provide modern and responsive care of a consistently high standard



Quality and Productivity Challenge

- Quality
- Innovation
- Productivity
- Prevention

How can AHPs drive up **quality** and **productivity** through **innovation** and a focus on **prevention**

Implications for clinicians

- A refocus on quality of care
- Attention to demand/supply and processes but, more importantly, patient experience and clinical outcome
- Greater freedom but enhanced accountability
- The spotlight is shifting to primary care and community services, and from acute/elective care to long-term conditions
- The need for a more flexible and responsive workforce
- An even greater shift in the balance of power towards the patient

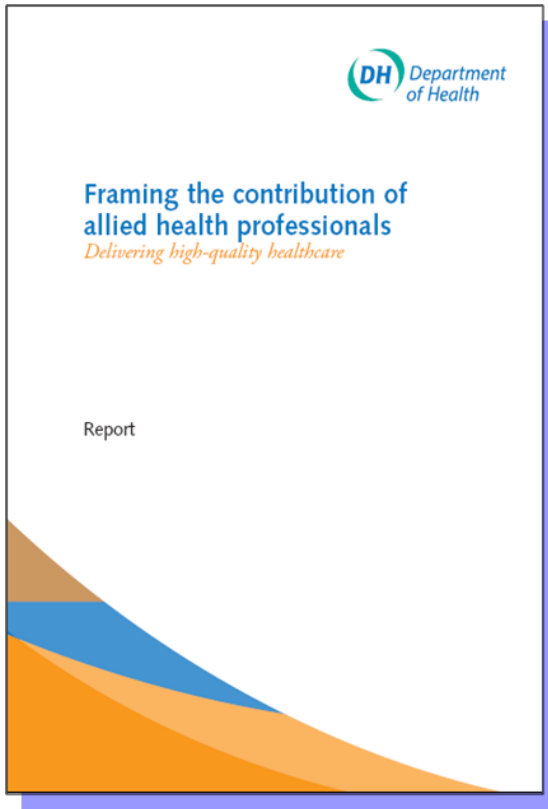
CHPO Priorities



- Improve data and information to inform commissioning and improve quality
- Improve accessibility of AHP services
- Develop a flexible and responsive workforce
- Develop the leadership capacity and capability of AHPs



The Improved AHP Service Offer to Patients and the Public



- Mandate data collection
- Improve ease of access
- Improve quality and empower patients

Leadership

“We are extremely lucky to already have fantastic leaders throughout the NHS. But if we are to realise our vision of an NHS that puts quality at the heart of everything it does, we need to embrace more leaders from all levels in the service and from a wider range of backgrounds.”

David Nicholson, NHS Chief Executive

AHP Leadership Challenge

AHPs transforming health and social care



AHP Prescribing and Medicines Supply Scoping Project

To establish whether there is evidence of service and patient need to support extending non-medical prescribing and medicines supply mechanisms for the allied health professions

THERE IS POTENTIAL FOR FAR REACHING BENEFITS

<p>SAFETY</p> <p>e.g:</p> <ul style="list-style-type: none">•Reducing delays in care•Improving the use of medicines•Improving adherence•Clear clinical responsibility	<p>EFFECTIVENESS</p> <p>e.g:</p> <ul style="list-style-type: none">•Improving adherence•Combining medicines and therapy care•Reducing sickness absence•Reducing delays in care
<p>PATIENT EXPERIENCE</p> <p>e.g:</p> <ul style="list-style-type: none">•Access•Convenience•Choice•Reducing inequalities	<p>VALUE FOR MONEY</p> <p>e.g:</p> <ul style="list-style-type: none">•Fewer appointments•Potentially fewer prescriptions•Locally led service enhancement•More efficient services

Self Referral Policy Context

AHPs transforming health and social care



The self-referral project

Aim

To evaluate the impact of introducing self-referral to musculoskeletal physiotherapy

Five phases

Preparation, planning, paperwork and site selection

Advertising and promotion

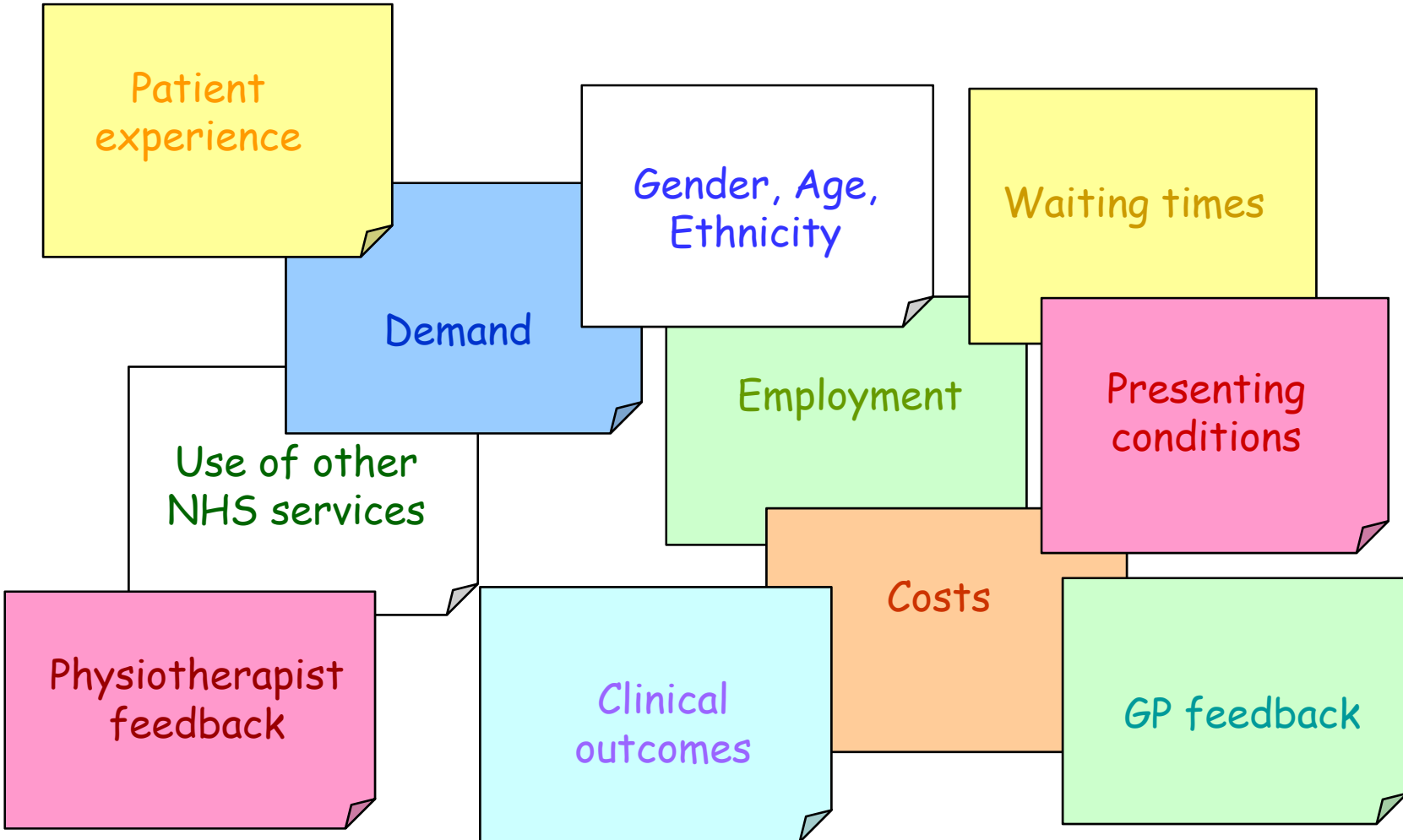
Patient activity

Data entry, quality assurance and impact assessment

Data analysis, feedback, reflections and learning for the future

Findings.....

AHPs transforming health and social care



Operating Framework 2009/10



Improving access

“New service models, including self-referral to allied health professional (AHP) services such as musculoskeletal physiotherapy, have improved patient outcomes and satisfaction and reduced demand elsewhere in the system. PCTs will want to consider such alternative models for other AHP and community services where clinically appropriate, and to promote their use to their local populations.”

AHP Bulletin



Subscribe by emailing:

bulletin.subscriptions@dh.gsi.gov.uk

with your name, email address and 'AHP Bulletin'

Have your say by emailing: ahp-branch@dh.gsi.gov.uk

Thank you.....

Chief Health Professions Officer website

www.dh.gov.uk/chpo

shelagh.morris@dh.gsi.gov.uk